



NEWS & UPDATES | FEBRUARY 2016



WHAT'S INSIDE?

CLIENT SPOTLIGHTS

NEW YEAR, NEW STRATEGIES: RECUP HUDDLES

ORANGE COUNTY: CAL OPTIMA UPDATE

CLIENT SPOTLIGHT FROM RECUP TO HOUSING

Congratulations to our clients who work hard to create a better life for themselves with the help of our Recup Staff! We couldn't be more proud and would like to thank the hospitals for giving them a better chance by referring them to Recuperative Care. Here are their stories:



A Veteran Comes Home

Patrick came to Recuperative Care following a horrible experience -- he was a victim of a carjacking.

Patrick is a Veteran who served with the US Navy for five years and afterwards, earned a Master's Degree. He was a plumber for many years and even owned his own business. He thought it would be nice to become a truck driver and have the opportunity to travel the country. He had been driving a truck for two months and really enjoying the new changes in his life when he was

carjacked. After that, everything went downhill.

He lost his job and eventually lost his home which lead him to make two suicide attempts. On his second attempt, Patrick states that he leaped from a bridge and expected to end his life, but his backpack miraculously got caught on the bridge, and he was rescued and hospitalized. St. Joseph Medical Center sent him to Recup following his release.

Recuperative Care staff was able to connect Patrick to a new home in Anaheim - a transitional house for Veterans. He really enjoys the new friendships at the home and finds purpose in helping to fix the plumbing and other maintenance jobs on the property; he may even have a potential job lined up with the landlord!

Stewart Breaks His Cycle

Stewart was faced with many obstacles as he lost his housing and struggled to keep up his health and maintain a job. There was a point in his life when he slept in the airport's passenger area in order to be able to work the next morning. He was met with kindness as a TSA officer allowed him to stay after hearing his story. However, Stewart's deteriorating health caught up to him, and he was unable to continue working. After being approved for SSI, he tried to use the funds to stay in motels and sometimes shelters, but his health kept him from sustaining any kind of stability. Eventually, Stewart found himself in and out of the hospital.



Fortunately, after being at LAC+USC Medical Center, he was referred to Illumination Foundation's Recuperative Care. Here, Stewart was able to receive help with his medical care; the consistent support enabled his health to improve. He was connected to his primary care physician and was given transportation to all his crucial medical and social appointments. With the help of case management, Stewart was connected to a housing subsidy and with his health improving everyday, staff saw his independence increasing. He was transitioned into the Recup motel location to help him become even more self-sufficient. Finally, Stewart was able to move into his own apartment and begin his life again.

"The scariest thing is - what happened to me could happen to anyone, but I'm grateful to you all for helping me get back on my feet."

- Stewart

NEW YEAR, NEW STRATEGIES: RECUP HUDDLES IMPROVING PATIENT CARE

Improving our program is very important to us, and that means involving all our affiliates. We believe to improve patient care, open communication is crucial between our program and the hospital or healthcare group the patient was referred from. A new strategy we would like to start implementing this year is scheduling weekly or monthly huddles with our Recuperative Care team and your team to thoroughly discuss current patient cases. With this huddle, case management and medical progress of each patient can be discussed. Please contact us to schedule your huddle!

For Inland Empire hospitals and healthcare groups:
Please email Jackie Soriano at jsoriano@ifhomeless.org

For LA and Orange County hospitals and healthcare groups:
Please email Julia Cross at jcross@ifhomeless.org

ORANGE COUNTY: CAL OPTIMA UPDATE RECUPERATIVE CARE REIMBURSEMENT EXPANDS

Don't forget about CalOptima's Recuperative Care Reimbursement! This innovative program improves outcomes and reduces costs as participating hospitals will no longer have to keep homeless patients

in the inpatient setting for unnecessary extended periods.

Effective November 1, 2015, the amended contract includes these new updates:

1. Reimbursement rate of **\$150/day for up to a maximum of fifteen (15) days per member per invoice.**
2. Patient must still be Medi-Cal Cal Optima or Medi-Medi Cal Optima status.
3. **Emergency Department referrals are now eligible** for reimbursement in addition to hospital admits.

Funding for the program began with \$500,000 and now has an additional \$500,000. Once funds have been exhausted no further reimbursements will be made.

For more information, please download the form below.

Click to download:

Cal Optima Reimbursement Form

CalOptima Contract inquiries?

Ryan Aleshire, Contracts Manager at Cal Optima
(714) 246-8714 or raleshire@caloptima.org.

SCHEDULE YOUR NEXT IN-SERVICE TODAY!

For Inland Empire, please contact Jackie Soriano, Associate Manager of Healthcare Services, for more information. (949) 273-0555 x 402 or email jsoriano@ifhomeless.org.

For Los Angeles and Orange County, please contact Sapphira Ha, IF Healthcare Program Coordinator, for more information. (949) 273-0555 x 421 or email sha@ifhomeless.org.

ILLUMINATION FOUNDATION RECUPERATIVE CARE
LA/OC Referral Line: 888-505-0855 | Fax Number: 888-382-9551
IE Referral Line: 951-708-6000 | Fax Number: 951-801-5112
Email: recup@ifhomeless.org | www.ifrecup.org

ILLUMINATION FOUNDATION MAIN OFFICE
2691 Richter Ave., Suite 107, Irvine, CA 92606
Phone: 949-273-0555
Email: info@ifhomeless.org | www.ifhomeless.org

All gifts are tax deductible as allowed by law. 501(c)(3) ID#71-1047686

STAY CONNECTED:



DONATE NOW

Illumination Foundation, 2691 Richter Avenue, Suite 107, Irvine, CA 92606

[SafeUnsubscribe™ info@ifhomeless.org](#)

[Forward this email](#) | [Update Profile](#) | [About our service provider](#)

Sent by sha@ifhomeless.org in collaboration with



Try it free today