



NEWS & UPDATES | AUGUST 2016



IF Recup Staff with a client. Photo by: Jose Gulick/IF

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CLIENT SPOTLIGHTS

OVERCOMING CHALLENGES IS IT'S OWN SUCCESS

Our clients here at Recuperative Care face many challenges along their journey, but with the help of their case managers and medical

coordinators, they are able to navigate services and find solutions. We want to show how our clients progress through the program and highlight their successes.

Lily | Long Beach Memorial Medical Ctr, Los Angeles

Thank you Long Beach Memorial Medical Center for referring Lily to our Recuperative Care program. We look forward to continuing to work together to help the medically vulnerable homeless heal and journey towards a better future.

Lily had been homeless for more than 2 years while suffering from chronic respiratory issues. These problems caused her to visit the emergency room on multiple occasions. Through the program, she was able to work with her case manager to find her a place to help her make changes in her life.

[Click here to read more](#)



Rob | St. Joseph Hospital, Orange County

We are happy to see Rob find housing in Orange County after several failed attempts. Thank you to St. Joseph Hospital for the referral and for continuing to support our program.

Rob became homeless after losing his job. While on the streets, he struggled with substance abuse and was not able to manage his diabetes. This led to him having osteomyelitis in his feet

and it progressed until he landed in the hospital. Due to the severity of the infection, he had to have all ten of his toes amputated.

[Click here to read more](#)

**WORLD LOVE
ORGANIZATION
GIVES BACK**

THANK YOU VOLUNTEERS

We are very grateful to the World Love Organization for coming to Recuperative Care and giving back to their community. This month, they provided our clients with a pizza party! All the clients had a great time eating pizza, watermelon, and cookies.

Everyone was so appreciative and had a great time making conversations while having a good time. Thank you again for bringing joy to our clients!



RECUP HUDDLES: SCHEDULE NOW IMPROVING PATIENT CARE

Improving our program is very important to us, and that means involving all our affiliates. We believe that in order to improve patient care, open communication is crucial between our program and the hospital or healthcare group the patient was referred from. A new strategy we would like to start implementing this year is scheduling weekly or monthly huddles with our Recuperative Care team and your team to thoroughly discuss current patient cases. With this huddle, case management and medical progress of each patient can be discussed. Please contact us to schedule your huddle!

For Inland Empire hospitals and healthcare groups:
Please email Jackie Soriano at jsoriano@ifhomeless.org

For LA and Orange County hospitals and healthcare groups:
Please email Julia Cross at jcross@ifhomeless.org

REMINDER FOR OC: CALOPTIMA & RECUP RECUPERATIVE CARE REIMBURSEMENT EXPANDS

Don't forget about CalOptima's Recuperative Care Reimbursement! This innovative program improves outcomes and reduces costs as participating hospitals will no longer have to keep homeless patients in the inpatient setting for unnecessary extended periods.

For more information, please download the form below.
Click to download:

CalOptima Contract inquiries?

Ryan Aleshire, Contracts Manager at Cal Optima
(714) 246-8714 or raleshire@caloptima.org.

SCHEDULE YOUR NEXT IN-SERVICE TODAY!

For Inland Empire, please contact Jackie Soriano, Associate Manager of Healthcare Services, for more information. (949) 273-0555 x 402 or email jsoriano@ifhomeless.org.

For Los Angeles and Orange County, please contact Sapphira Ha, Healthcare Program Coordinator, for more information. (949) 273-0555 x 421 or email sha@ifhomeless.org.

ILLUMINATION FOUNDATION RECUPERATIVE CARE
LA/OC Referral Line: 888-505-0855 | Fax Number: 888-382-9551
IE Referral Line: 951-708-6000 | Fax Number: 951-801-5112
Email: recup@ifhomeless.org | www.ifrecup.org

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