



NEWS & UPDATES | APRIL 2016



WHAT'S INSIDE?

NEW LOCATION COMING SOON
RECUPERATIVE CARE IN THE NEWS

CLIENT SPOTLIGHT: GLORIA
ART 4 HEALING

NEW YEAR, NEW STRATEGIES: RECUP HUDDLES
ORANGE COUNTY: CAL OPTIMA UPDATE

NEW LOCATION COMING SOON SAN BERNARDINO RECUPERATIVE CARE

Inland Empire Recuperative Care will be relocating to San Bernardino County mid-May in order to better meet the needs of hospitals for homeless discharging. With a need for larger capacity and a growing staff, we will be moving to a larger setting to better serve our clients and customers.

We would like to thank Path of Life Ministries for being a great partner and hosting us these past few months, as we brought our program out to Inland

Empire. We greatly appreciate their staff for lending a helping hand.

Stay tuned for updates!

RECUPERATIVE CARE IN THE NEWS

89.3 KPCC HELPS TELL OUR STORY

Erika Aguilar from KPCC Radio digs into the problem of homelessness and health in Orange County. She was able to bring light to the shocking issue of the homeless dying from health issues that are preventable if they had proper medical care and a home. With the high use of hospitals and emergency rooms as their primary care, she helps to explain one of the goals of Recuperative Care to reduce misuse of ERS and the uptick of those dying in the streets.

[Read Full Story Here](#)



IF Recuperative Care Case Manager with client. Photo by Erika Aguilar/KPCC

CLIENT SPOTLIGHT: GLORIA

END OF CHRONIC HOMELESSNESS

Gloria's story of homelessness began 10 years ago when her nephew drove her to Skid Row in Los Angeles and left her there with only 3 dollars in pocket. With a slew of mental health diagnoses and worsening dementia, Gloria was not able to remember where she came from or where her family lived. With no one to advocate for her, Gloria simply stayed put and tried to survive as best as she could. Gloria slept on park benches and was able to sustain a living by collecting recyclables or sell her hand-crafted jewelry to passersby on the side of the freeway.

For ten years, this became a living for Gloria until her health began to deteriorate. Now at the age of 68, and with worsening edema on her legs,

Gloria found herself going more and more to the emergency room for her medical care. In December 2015, Gloria checked herself into East Los Angeles Doctors Hospital and was admitted due to increase swelling of her legs.

[Read more here](#)



ART 4 HEALING

THERAPY THROUGH PAINT

Thank you to our volunteers, Colleen and Kathy, who brought a different way of therapy at Recup! They provided our clients with a very special opportunity to use art as a way to heal. After spending years on the streets, it can be difficult for our clients to verbalize their experiences or emotions. Art 4 Healing provided a safe and supportive space to explore feelings through art.

As a warm-up activity, the class began by associating words and colors to get them comfortable making those connections. For the next activity, called "painted sky," everyone painted their version of the sky using whatever colors they wished. It helped to illustrate that what we see is colored by our life experiences and that often two people can be looking at the same thing, but see it differently.

The third activity was a mix of guided meditation and painting. Clients relaxed and then were asked their current feelings, their wants, and what would their lives look like if they had these things. They could paint their responses using only two colors. To close the session, the last activity was to paint a prayer, completely up to each person's interpretation.

Thank you again, Colleen and Kathy! Our clients had such a positive experience and are looking forward to more opportunities like these. We hope to see you both back at Recup soon!



NEW YEAR, NEW STRATEGIES: RECUP HUDDLES IMPROVING PATIENT CARE

Improving our program is very important to us, and that means involving all our affiliates. We believe to improve patient care, open communication is crucial between our program and the hospital or healthcare group the patient was referred from. A new strategy we would like to start implementing this year is scheduling weekly or monthly huddles with our Recuperative Care team and your team to thoroughly discuss current patient cases. With this huddle, case management and medical progress of each patient can be discussed. Please contact us to schedule your huddle!

For Inland Empire hospitals and healthcare groups:
Please email Jackie Soriano at
jsoriano@ifhomeless.org

For LA and Orange County hospitals and healthcare groups:
Please email Julia Cross at
jcross@ifhomeless.org

ORANGE COUNTY: CAL OPTIMA UPDATE RECUPERATIVE CARE REIMBURSEMENT EXPANDS

Don't forget about CalOptima's Recuperative Care Reimbursement! This innovative program improves outcomes and reduces costs as participating hospitals will no longer have to keep homeless patients in the inpatient setting for unnecessary extended periods.

Effective November 1, 2015

, the amended contract includes these new updates:

1. Reimbursement rate of **\$150/day for up to a maximum of fifteen (15) days per member per invoice.**
2. Patient must still be Medi-Cal Cal Optima or Medi-Medi Cal Optima status.
3. **Emergency Department referrals are now eligible** for reimbursement in addition to hospital admits.

Funding for the program began with \$500,000 and now has an additional \$500,000. Once funds have been exhausted no further reimbursements will be made.

For more information, please download the form below.

Click to download:

[Cal Optima Reimbursement Form](#)

CalOptima Contract inquiries?

Ryan Aleshire, Contracts Manager at Cal Optima
(714) 246-8714 or raleshire@caloptima.org.

SCHEDULE YOUR NEXT IN-SERVICE TODAY!

For Inland Empire, please contact Jackie Soriano, Associate Manager of Healthcare Services, for more information. (949) 273-0555 x 402 or email jsoriano@ifhomeless.org.

For Los Angeles and Orange County, please contact Sapphira Ha, IF Healthcare Program Coordinator, for more information. (949) 273-0555 x 421 or email sha@ifhomeless.org.

ILLUMINATION FOUNDATION RECUPERATIVE CARE
LA/OC Referral Line: 888-505-0855 | Fax Number: 888-382-9551
IE Referral Line: 951-708-6000 | Fax Number: 951-801-5112
Email: recup@ifhomeless.org | www.ifrecup.org

ILLUMINATION FOUNDATION MAIN OFFICE
2691 Richter Ave., Suite 107, Irvine, CA 92606
Phone: 949-273-0555
Email: info@ifhomeless.org | www.ifhomeless.org

All gifts are tax deductible as allowed by law. 501(c)(3) ID#71-1047686

STAY CONNECTED:



DONATE NOW

Illumination Foundation, 2691 Richter Avenue, Suite 107, Irvine, CA 92606

[SafeUnsubscribe™ {recipient's email}](#)

[Forward this email](#) | [Update Profile](#) | [About our service provider](#)

Sent by sha@ifhomeless.org in collaboration with



Try it free today